



# Required Related Technical Instruction (RTI) IT Helpdesk Apprenticeship

Course Information	Credits/RTI Hours
CNG 1020 – A+ Certification Preparation	4 cr/60 hours
CNG 1024 – Networking I: Networking +	3 cr/45 hours
CNG 1032 – Network Security Fundamentals	3 cr/45 hours
CNG 1015 – Introduction to Computer Information Systems	3 cr/45 hours
CNG 1042 – Introduction to Cloud Computing Concepts	3 cr/45 hours
Total academic credits	16
Total RTI hours	240

## Notes:

- All required courses can be applied towards [PCC's Industry Certification Certificate](#)
- Students completing the apprenticeship program can apply to receive an additional 3 credit hours for CIS 2087 - Cooperative Education
- Coursework covers industry certification prep material for CompTIA and Amazon Web Services.

**Questions? Email us at [apprenticeship@pueblocc.edu](mailto:apprenticeship@pueblocc.edu)**

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