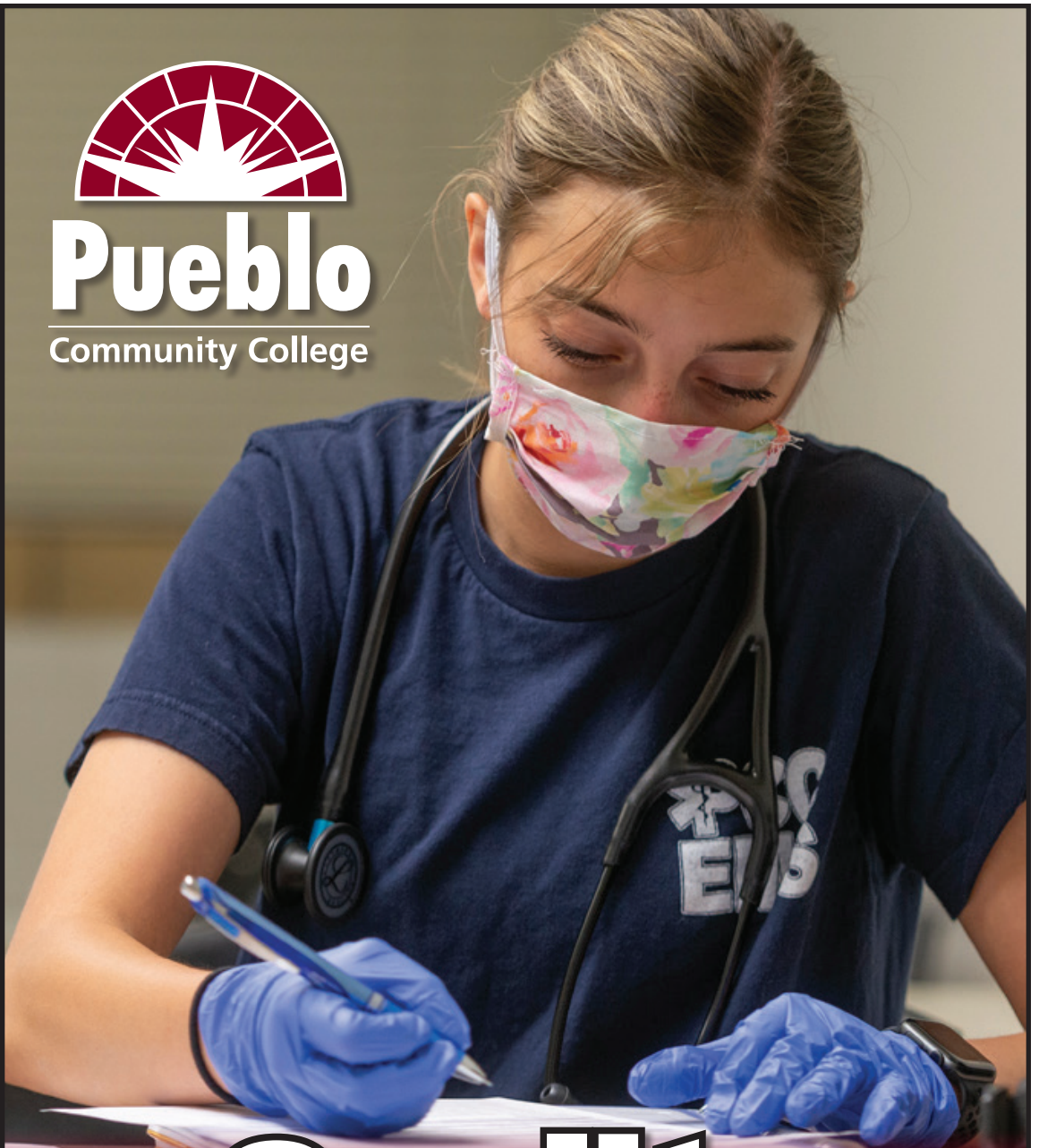




Pueblo

Community College



Quality Highlights

An Accountability Report to Our Communities

August 2019-August 2020

PUEBLO COMMUNITY COLLEGE

Meet our Team



Dr. Patty Erjavec
President



Dr. Jeff Alexander
Dean of Arts & Sciences



Mary Chavez
Dean of Health and
Public Safety



Amanda Corum
Director of Pueblo
Corporate College



Bryan Crawford
Director of
Computer Services



Dr. Samuel Dosumu
Executive Dean of
PCC Southwest



Dr. Todd Ecklund
Chief Academic Officer



Robert Gonzales
Chief Business Officer



Erin Hergert
Director of Marketing
and Communications



Rich Keilholtz
Faculty Council Chair



Jeffrey Kenney
Shared Governance
Co-chair



Paula Kirchner
Dean of Nursing



Ken Nufer
Chief Human
Resources Officer



Mark Peacock
Dean of
Fremont Campus



Jennifer Sherman
Dean of Business &
Advanced Technology



Dr. Heather Speed
Chief Student
Services Officer



Tricia Vigil
Shared Governance
Co-chair

Fulfilling the **PCC Promise!**



A note from the President

It's a transformative time for higher education and Pueblo Community College. The disruption has been slow, making it all too easy for many in higher education to argue that it wasn't happening. At PCC, however, the trends driving this disruption are not new or unexpected. You will readily see as you peruse this accountability report to our communities that your community college has been deliberate in its strategies while working to tackle the challenges of access and affordability.

For better or worse, COVID-19 is accelerating the changes in higher education with breathtaking speed. The trends will cut deep and in unexpected ways. It is anticipated that higher education will experience a decade's worth of change over the next six to 18 months. We at PCC are excited to see what opportunities lie ahead for our innovative and progressive institution of higher learning and the students we have the privilege of serving.

We recognize that today's prospective students are not confined by what we have historically offered or how we have offered it. They want education when they want it and delivered how they want it. They are much more open to online and in-person hybrid formats, blended learning, accelerated programs, part-time options and more. This fall, we created a hybrid course design to allow students to participate in person or remotely from their homes. We call it PCC Flex and students are responding well.

I am confident that pressure will continue to grow to bend the higher education model and offer things like micro-credentials focused on narrow career goals and academic programs that are tailored to specific interests. Our students are much more vocal about the terms under which they are willing to invest their time and financial resources. Because of this, you will quickly appreciate that this past academic year was filled with highlights demonstrating unique initiatives, creativity and a unified commitment to student success.

Look for great things to come from PCC as we continue to adapt to these trends in ways that serve students well, continue to offer high-quality jobs to our faculty and staff, and contribute to the communities that depend on us. To follow our progress, I invite you to visit our website, pueblocc.edu, and follow us on Facebook, Twitter and Instagram.

We hope you enjoy this edition of PCC Quality Highlights.

Dr. Patricia Erjavec
President, Pueblo Community College

*Pueblo Community College is a member of and accredited by **The Higher Learning Commission**, 230 South LaSalle Street, Suite 7-500, Chicago, IL 60604. Website: www.hlcommission.org. Phone: 800.621.7440. In addition, several programs hold approval or accreditation from national and state level associations and agencies.*



Notice of Non-Discrimination: Pueblo Community College prohibits all forms of discrimination and harassment including those that violate federal and state law or the State Board for Community Colleges and Occupational Education Board Policies 3-120 and 4-120. The College does not discriminate on the basis of sex/gender, race, color, age, creed, national or ethnic origin, physical or mental disability, veteran status, pregnancy status, religion, genetic information, gender identity, or sexual orientation in its employment practices or educational programs and activities. Pueblo Community College will take appropriate steps to ensure that the lack of English language skills will not be a barrier to admission and participation in vocational education programs. The College has designated the Chief Human Resources Officer as its AA/EEO and Title IX Coordinator, and the Senior HR Specialist as Deputy Title IX Coordinator, with the responsibility to coordinate the college's civil rights compliance activities and grievance procedures. If you have any questions, please contact the Director of Human Resources or Deputy Title IX Coordinator, 900 W. Orman Avenue, Central Administration Building, Room 111, telephone (719) 549-3220, email HR.PCC@Pueblocc.edu. You may also contact the Office for Civil Rights, U.S. Department of Education, Region VIII, Federal Office Building, 1244 North Speer Boulevard, Suite 310, Denver, CO 80204, telephone (303) 844-3417.

Student Success



- **Fall 2020 welcome** – The fall 2020 semester looks different than previous years. Some highlights:

Safety is an even greater priority. All PCC students and employees received care kits that included hand sanitizer and a PCC face mask. In addition, signage is posted throughout the campuses emphasizing school safety protocols and everyone is asked to do a self-screening through the CampusClear app before coming to campus.

In lieu of PCC’s annual Celebration Walk, a virtual Celebration Back event welcomed students back to campus on the first day of classes. The event was livestreamed and included participants from each campus.

PCC’s first virtual New Student Orientation was a huge success. A total of 819 students participated – 544 from the Pueblo campus, 125 from Southwest, 60 from Fremont and 90 online students. Engagement numbers with the virtual NSO were a significant improvement over the traditional format.



- **Culinary Arts award** – PCC’s Culinary Arts program, led by Mo Montgomery, was named runner-up for the Idaho Potato Commission’s Innovation Award (postsecondary). The national award recognizes educators and programs that have been innovative in their approach to culinary education. PCC’s recognition was for its learning labs that allow students to work with dining and conference services staff during PCC-hosted events, earning class credit and workplace hours.
- **Wreaths Across America** – Students from Phi Theta Kappa and the Veteran Services Group took part in Wreaths Across America in December. They were part of a Pueblo team that placed more than 670 wreaths at the local graves of military veterans as part of the national service project.
- **National Science Foundation grant for cyber security program** – PCC, in collaboration with Colorado State University-Pueblo and Pikes Peak Community College, will share a \$2.5 million, five-year grant from the National Science Foundation. PCC’s portion of the grant is \$688,508. The grant focuses on students at Hispanic-Serving Institutions (colleges or universities at which total Hispanic enrollment is at least 25 percent of the total student enrollment).

Project PUENTE (Partnerships in Undergraduate Education for Transferring Estudiantes), as it is called, will help the schools provide a seamless pathway for students transferring from community colleges to universities to pursue bachelor degrees in science, technology, engineering and mathematics (STEM).

PCC student part of statewide campaign – PCC student Becca Moser is one of 34 college and high school students who are part of the youth leadership campaign for the Colorado Crisis Services hotline. The campaign focuses on the mental health needs of teenagers during the COVID-19 pandemic.



- **Virtual graduation** – PCC’s 2020 graduation was held online May 22 with all campuses joining in one ceremony for the first time. A total of 1,016 students received degrees or certificates and another 352 received mini certificates. Colorado Department of Higher Education Executive Director Angie Paccione was the featured speaker. PCC’s Center for New Media created an online production that enabled all graduates to get the recognition they worked so hard to earn and all 2020 graduates have been invited to walk with the class of 2021 if they want to be recognized in a traditional ceremony
- **Telehealth comes to the classroom** – When PCC had to move to remote learning in March, instructor BobbieSue Glandt quickly found a way to turn her students’ screen time into an experiential learning experience. She developed a telehealth assignment for her first-year physical therapist assistant students in which they work with a patient via video chat and develop a home workout based on the patient’s condition and environment. Glandt said students adapted quickly and she now expects telehealth to be a permanent part of her curriculum.

A sign for every graduate –

A striking visual greeted PCC graduates on all campuses the week before graduation: Each student had a congratulatory sign with their name on it placed on the lawn. Many students and their families came to campus to find their sign and take photos. After the signs had been on display for several days, students were able to take them home to display in their own yard.



- **Chiles in space** – Pueblo Chile seeds went into space last November as part of a balloon satellite project conducted by PCC’s Colorado Space Grant team. The students tested the germination rates of the launched seeds against a control sample of seeds that remained earthbound. The weather balloon reached an elevation of 100,000 feet and students were able to track the temperature, pressure and radiation from the ground.
- **Gateway to College award** – The Gateway to College program at PCC was one of only 11 programs nationwide to receive the Program Excellence Award from the national GTC network. PCC achieved the honor by exceeding all four of the network’s performance benchmarks. Gateway to College is for students ages 17 to 20 who, for a variety of reasons, have dropped out of high school or may not have had success in other learning environments. Through GTC, students earn their high school diploma – not a GED – from their original high school and simultaneously can earn college credit. PCC partners

with eight school districts to offer the program at its Pueblo, Fremont and Southwest campuses.

- **CTE innovation grant** – PCC is one of 12 recipients of the Colorado Community College System Innovations in Career and Technical Education Grants that were made possible by the state’s new Strategic Plan for career and technical education. PCC will use the \$248,015 award to create a virtual simulation studio for its new Nursing and Allied Health Teaching and Learning Center at St. Mary-Corwin Medical Center.
- **Women’s Foundation grant** – A \$25,000 grant from the Women’s Foundation of Colorado will continue to help Pueblo Community College students start careers in health information technology and computer information systems. The grant – part of the WFCO’s Women Achieving Greater Economic Security program – will support PCC’s DualStar Project by providing scholarships. DualStar helps women earn degrees or certificates in the fields of medical coding, HIT management and support, and HIT network security.



- **Student recognized by CCCS** – Patty Almestica-Huelst was recognized as the Colorado Community College System’s outstanding student in February. Almestica-Huelst received a certificate in medical billing and coding this summer and in December will receive her Associate of Applied Science degree in health information technology. She is exploring the possibility of an HIT career working at Fort Carson Army base, where she can utilize her trilingual skills and familiarity with the military lifestyle.
- **Gates Foundation grant** – The Gates Foundation awarded \$15,000 to the Fremont Multi-District Initiative, a collaboration between three Fremont County public school districts and PCC. The four organizations recognized that resources are often inequitably distributed across school districts in the

area and are working to reinvent the way a region can cooperatively utilize resources and sustainably provide an outstanding educational experience for rural students.

- **Ethics team takes first place** – PCC’s team of Sandrah Burrier, Persephone Haskell and Zebulen Garcia took first place among seven southern Colorado colleges in the 2019 UCCS Daniels Fund Ethics Initiative Ethics Case Competition. Faculty sponsors Renee Gust and Tony Mitchell advised the students throughout their project. The team had to give a five-minute presentation that addressed a hypothetical incident in which a government contracting firm discovers that a new employee has posted sensitive company information, along with strong political opinions, on social media.



New bachelor degree programs – PCC added its fifth and sixth bachelor degrees this fall with programs in secure software development and advanced paramedic practice.

Secure software development is one of the careers in greatest demand in Colorado, according to Colorado Department of Labor and Employment.

Recent Colorado legislative changes extended the practice settings for EMTs and paramedics to any clinical health facility that is licensed or certified by the Colorado Department of Regulatory Agencies, significantly expanding the types of health care settings in which paramedics may practice. Thanks to another legislative change, students who have a four-year health science degree such as the advanced paramedic BAS are eligible to apply for licensure.

Meeting Stakeholder Needs

PCC, police department collaborate – PCC STEM and Machining students worked with Sgt. Franklyn Ortega of the Pueblo Police Department (and a graduate of PCC’s Law Enforcement Academy) to create 100 Cop Cameras – tools to help officers peer into dark or hidden places with their body cameras without putting themselves in danger.

The project took two years and was funded by a grant from the Colorado Helps Advanced Manufacturing Program. Officers started using the cameras in January.



- **New behavioral health degree** – To address a growing need for qualified professionals, PCC started a behavioral health program in the spring 2020 semester at all of its campuses. Students attending classes full time will be able to complete the program in one calendar year – three semesters and two summer sessions – and will receive an Associate of Applied Science degree and will have a streamlined pathway to a bachelor’s degree at the University of Colorado-Colorado Springs.

A behavioral health specialist works in a variety of settings to assist people in overcoming behavioral and mental health obstacles. Students study behavioral health concepts related to addiction and substance abuse, counseling, group dynamics, interpersonal communications, conflict management, professional ethics and human development. They will also complete the required coursework for Certified Addiction Counselor (CAC) levels I and II certification.
- **Governor visits for bill signing** – Gov. Jared Polis visited the Pueblo campus on June 29 to sign several bills related to higher education. State Sen. Leroy Garcia and Rep. Daneya Esgar, both of whom represent Pueblo and co-sponsored some of the legislation, joined the governor for the event.
- **Collaboration with Parkview** – Joey Mathews, director of PCC’s STEM program, created 200 headbands for face shields that are being used by frontline medical staff at Parkview Medical Center in Pueblo. Mathews was contacted by Parkview’s EMS coordinator for help with the Kiwanis Club project and was able to create the bands using 3D printers in PCC’s STEM Center.
- **Community support** – PCC continues to be actively engaged in the community as everyone adapts to changes caused by the COVID-19 pandemic. PCC’s Center for New Media was responsible for broadcasting all Easter week services for the Diocese of Pueblo, as well as weekly mass. The

Office of Public Safety, in conjunction with the Pueblo County Sheriff's Office, is providing COVID-19 testing for Pueblo and surrounding counties at the Colorado State Fairgrounds.

- **Training for new company** – PCC's Corporate College worked with indieDwell – a modular manufacturer of healthy, durable, energy efficient, sustainable housing – to develop a training plan for the company's workforce. IndieDwell opened a new Pueblo facility this year and is expected to employ up to 200 people.

- **Slovenian dignitaries visit** – Slovenian Minister of Defense Karl Erjavec visited PCC on Aug. 29, 2019, with a delegation from his country and the Colorado National Guard. The group arrived in three Black Hawk helicopters and received a warm welcome from the PCC community, Pueblo Mayor Nick Gradisar, local officials and members of Pueblo's large Slovenian-American population.

STRATEGIC IMPERATIVE 3:

High Performance Workforce



Employees of the Year – PCC's 2019 Employees of the year were announced Jan. 9 at the Spring Kickoff Employee Appreciation Breakfast. They are (from left to right) Kari Lee, English instructor (faculty); John Webber, fire science technology instructor (part-time instructor); PCC President Dr. Patty Erjavec; Mark Peacock, executive dean of the PCC Fremont campus (administrative/professional/technical); and Patty O'Halloran, administrative assistant to the dean of arts and sciences (classified).



Nursing chair honored – Mary Nicks, chair of the PCC Nursing department, was named a 2020 Nightingale Luminary recipient in the leadership section of the regional awards. She was nominated in the Administrative, Education, Research or Nontraditional Nurse Practice category. Nicks has been an RN for 27 years and a nurse educator for 20. She has been an instructor at PCC since 2005. Nicks will be honored at the statewide Colorado Nurses Foundation awards on Oct. 10



Systemic & Sustainable Leadership



COVID communication with students and employees – Throughout the COVID-19 pandemic, President Erjavec and her leadership team have provided extensive communications to students and employees to keep them informed about all college issues. Messages are communicated via email, PCC social media accounts and a dedicated web page.

In addition, President Erjavec has been providing updates via Facebook Live for students and WebEx meetings for employees. The broadcasts have become a vital communications tool and continue to keep staff and students connected to PCC as remote work and learning continue to be part of the new daily routine.

- **Daily campus COVID-19 updates** – PCC developed a graphic to advise employees and students about the daily status of COVID-19 cases on the college campuses. The graphic is posted on the student and employee portal using the health status information reported by students and employees through the CampusClear app.
- **Erjavec helps with local business recovery** – President Patty Erjavec is a member of the Pueblo Business Economic Recovery Team (BERT). BERT is a collaboration among local government, chambers of commerce and economic development-focused agencies to develop resources, support messaging and positively impact local businesses.



- **Expanding student options** – In response to the pandemic, students have a new option when registering for classes: PCC Flex. They are able to attend lectures in person on campus or live online. This option accommodates those who may not be ready to return to face-to-face classes, have family obligations, or are sick. Students can attend class on campus some days and online others, depending on their needs.
- **Remote help for students and faculty** – Nancy Scofield, PCC’s eLearning instructional designer, created a series of videos in March for students and instructors to help ease their transition to remote learning. Scofield continues to produce brief videos for instructors, focusing on how to overcome some of the challenges of moving to a virtual classroom.
- **Leaders sign CEO Action Pledge** – Local business and education leaders joined President Erjavec on Sept. 18, 2019, to sign the CEO Action Pledge. By putting their signatures to the pledge, the leaders committed to the advancement of workplace diversity and inclusion within their organizations.
- **Children First director honored** – Angie Shehorn, director of PCC’s Children First program and the Pueblo Early Childhood Council, was named 2019 outstanding member of Pueblo Communities That Care. The award recognizes a member who makes exceptional contributions to CTC and Pueblo. Shehorn was recognized as an exemplary board member and role model. CTC is a community board that includes youth-serving professionals, community members and young people. Its goal is to prevent youth substance use through various collaborations.
- **President named to leadership council** – President Patty Erjavec was appointed by Gov. Jared Polis to the Governor’s Education Leadership Council as a post-secondary administrator representing the two-year sector. Her term runs until Aug. 4, 2023.
- **CDHE director visits** – Angie Paccione, executive director of the Colorado Department of Higher Education, visited Pueblo on Aug. 28, 2020, to see how the college has adapted in the face of the COVID-19 pandemic. Paccione visited two classes and got to see how PCC’s updated technology allows a class to be broadcast live to more than one campus, expanding opportunities for all students.
- **New Fremont Campus dean** – Mark Peacock was named executive dean of PCC’s Fremont campus in Canon City in December. He came to the Fremont campus in 2017 as the director of academic services. During that time, he has been closely involved with the development of successful partnerships with Canon City High School, Florence High School and Cotopaxi Junior-Senior High School. Peacock is originally from Morris, Ill. He received his bachelor degree in finance from Eastern Illinois University and earned his law degree at Northern Illinois University. After working in his family’s law firm, he began a career in higher education. Prior to joining PCC, he spent 19 years at Milligan College in Johnson City, Tenn., where he taught undergraduate and graduate courses in business, law and ethics.
- **Marketing department honored** – The PCC marketing department took home three awards at the National Council for Marketing and Public Relations District 4 conference in Albuquerque. Marketing and Communications Director Erin Hergert attended to accept gold and bronze medals for digital ads and a bronze for radio advertisement.



Resource Stewardship and Operational Excellence



Mural dedication – On Sept. 18, 2019, PCC hosted a community dedication of *Los Seis de Boulder*, a mural created by artist Pedro Romero to commemorate six Chicano activists who died in two still-unsolved 1974 bombings in Boulder. Romero painted the mural in 1987 and it was in the United Mexican-American Students office on the CU-Boulder campus until the building was renovated in the late 2000s. The painting now has a permanent home alongside *El Movimiento – The Chicano Movement in Colorado and Pueblo*, which is on display in the PCC library and is open to the campus community and the general public.

- **Parkview Medical Center invests in PCC Nursing**

– Parkview Medical Center will commit \$225,000 annually for the next two years to help offset expenses related to delivering a quality nursing program. The funds will support PCC’s simulation director, clinical coordinators and related teaching resources.

- **New Bayfield site** – PCC opened its new Bayfield site with a ribbon-cutting ceremony on Sept. 24, 2019. PCC President Patty Erjavec, Southwest Campus Executive Dean Sam Dosumu, Bayfield School District Superintendent Kevin Aten and a great crowd of residents were on hand for the event. Afterward, visitors toured the renovated building to see firsthand the education resources that are now available to

concurrent enrollment students and community members.

- **New solar learning lab** –

Representatives from NextEra Energy Resources and PCL Construction visited PCC last November to officially open the new solar lab on the Pueblo campus. Thanks to a partnership between PCC and NextEra, students can now get state-of-the-art training in renewable energy careers. NextEra, the world’s largest generator of renewable energy from the wind and the sun, donated and installed the 52 photovoltaic solar panels to create a 20-kilowatt lab. David Gil of NextEra said the company hopes to invest more than \$1 billion in renewable energy projects in Pueblo County over the next several years.





Teaching and Learning Center opening in 2021 – Work continues on schedule for the fall 2021 opening of PCC's Nursing and Allied Health Teaching and Learning Center on the campus of St. Mary-Corwin Medical Center. Approximately 300 students are already taking classes in the hospital's East Tower and that number will expand substantially next year when the center is completed. The building will house PCC's nursing, surgical technology, radiologic technology, medical assisting, respiratory care, occupational therapy assistant and physical therapy assistant programs, as well as its simulation center, learning labs, human anatomy lab and science lab.



Our Mission

- Pueblo Community College transforms lives, enriches communities, and strengthens the regional economy by empowering individual achievement through a continuum of education.

Our Vision

- Pueblo Community College is the first choice for success.

Our Core Values

- **Achievement:**

We embrace a diverse student body attending our institution of higher education and support all individuals in attaining high-quality postsecondary credentials across our academic disciplines. Through our retention efforts across the college, we work to keep students engaged and focused on completing their coursework to become highly skilled professionals and gain the most from their educational pursuits to achieve success in the workforce by meeting the demands of a global economy.

- **Excellence:**

We embrace continuous quality improvement and innovation in all areas of the institution. We deliver high-quality programs and services that respond to the needs of the communities we serve and prepare students for success in an ever-changing, diverse, and global workplace.

- **Integrity:**

We advance our mission ethically and responsibly. We value fair and equitable treatment, participatory decision making and transparent resource management. We have an organizational culture that inspires high performance and accountability for behaviors, actions, and results in a collaborative spirit.

- **Respect:**

We provide a safe, caring, and supportive environment conducive to the success and well-being of students, faculty and staff. We welcome diversity of backgrounds and opinions, recognize individual talents, encourage personal and professional growth, celebrate accomplishments, and honor institutional traditions.

- **Scholarship:**

We value and promote student, faculty, and staff scholarship. We strive to create a student-centered learning environment that cultivates critical and creative thinking, problem solving, intellectual inquiry, and global awareness. Through continuing development, we expect faculty and staff to be productive workers, responsible decision makers, and servant leaders. We believe that scholarship should occur in all organizational levels through knowledge sharing and effective communication.

- **Teamwork:**

We believe inclusive cooperative relationships are critical to the vitality and long term success of our institution. We strategically pursue mutually beneficial partnerships to help students learn and advance other institutional priorities. We encourage active collaboration within and between departments and operational areas. We believe in the importance of nurturing student-to-student and student-to-faculty/staff interactions as a means of promoting student success.





Pueblo

Community College

To always
recognize and
greet you
with a **smile**

To **listen**
to you

To **respond**
to your needs

To **respect** &
value you

To **celebrate**
your accomplishments
and successes

To **care** for your
health and safety in
everything we do

This is **Our Promise to you!**



900 W. Orman Ave.
Pueblo, CO 81004

Our Campuses



Pueblo Campus

900 W. Orman Ave.
Pueblo, CO 81004
719.549.3200



Fremont Campus

51320 W. Highway 50
Cañon City, CO 81212
719.296.6100



PCC Southwest

Durango Site
2320 Main Ave.
Durango, CO 81301
970.385.2000

Southwest Campus
33057 Highway 160
Mancos, CO 81328
970.564.6200

Bayfield Site
110 E. South St.
Bayfield, CO 81122
970.385.2070

Enroll **PCC**.ORG