



Required Related Technical Instruction (RTI) IT Helpdesk Apprenticeship

| Course Information | Credits/RTI Hours |
|---|-------------------|
| CNG 1020 – A+ Certification Preparation | 4 cr/60 hours |
| CNG 1024 – Networking I: Networking + | 3 cr/45 hours |
| CNG 1032 – Network Security Fundamentals | 3 cr/45 hours |
| CNG 1015 – Introduction to Computer Information Systems | 3 cr/45 hours |
| CNG 1042 – Introduction to Cloud Computing Concepts | 3 cr/45 hours |
| Total academic credits | 16 |
| Total RTI hours | 240 |

Notes:

- All required courses can be applied towards [PCC's Industry Certification Certificate](#)
- Students completing the apprenticeship program can apply to receive an additional 3 credit hours for CIS 2087 - Cooperative Education
- Coursework covers industry certification prep material for CompTIA and Amazon Web Services.

Questions? Email us at apprenticeship@pueblocc.edu